



# Moorside High School

Enriching Lives, Inspiring Ambitions

6<sup>th</sup> January 2025

Dear Parent/Carer

## Re: School system change over Christmas

We are writing to inform you about an important update regarding our school's management information system (MIS). Over the Christmas break, we have transferred from SIMS to Arbor. This will move the school on to a modern system which is being actively developed and is part of our ongoing efforts to improve our administrative processes and enhance communication with parents and carers.

We are taking a phase approach, so initially you will not notice much change other than communication will arrive from a new number and email address:

- **School Message Number:** 07520 660036
- **School Email Address:** [mhsinfo@consilium-at.com](mailto:mhsinfo@consilium-at.com)

Please do look out for emails being directed to your spam folder in January and mark the sender as safe for future communications. **The old SIMS message number will not be monitored following the move.**

We will be launching the Arbor Parent App which brings several key benefits, including:

- **Improved Communication:** Stay in touch with the school easily and for free with in-app messages.
- **Access to Important Updates:** Receive and view important updates directly through the app.
- **Attendance & Absence:** Quickly check on your child's attendance and report absences
- **Records Management:** Update important details such as address, phone number, email address, medical, etc.
- **Booking Management:** Register your child for clubs, trips, and parent evenings.
- **Report Cards and Academic Progress:** Download report cards and track your child's academic progress, including their targets for the year.

We believe that the Arbor Parent App will greatly enhance your ability to stay informed and engaged with your child's education, more information on this will follow in the coming weeks.

Please note that we will continue to use ClassCharts for rewards/behaviour for the rest of this year, and you can continue to access your ClassCharts parent account as usual. Additionally, payments will continue to be processed via Parent Pay. Over time we will be looking to bring these systems into the Arbor Parent App for your convenience.

We appreciate your understanding and cooperation during this transition. If you have any questions or need further assistance, please do not hesitate to contact us.

Thank you for your continued support.

Kind Regards

Mrs H Ryles-Dean

Headteacher

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